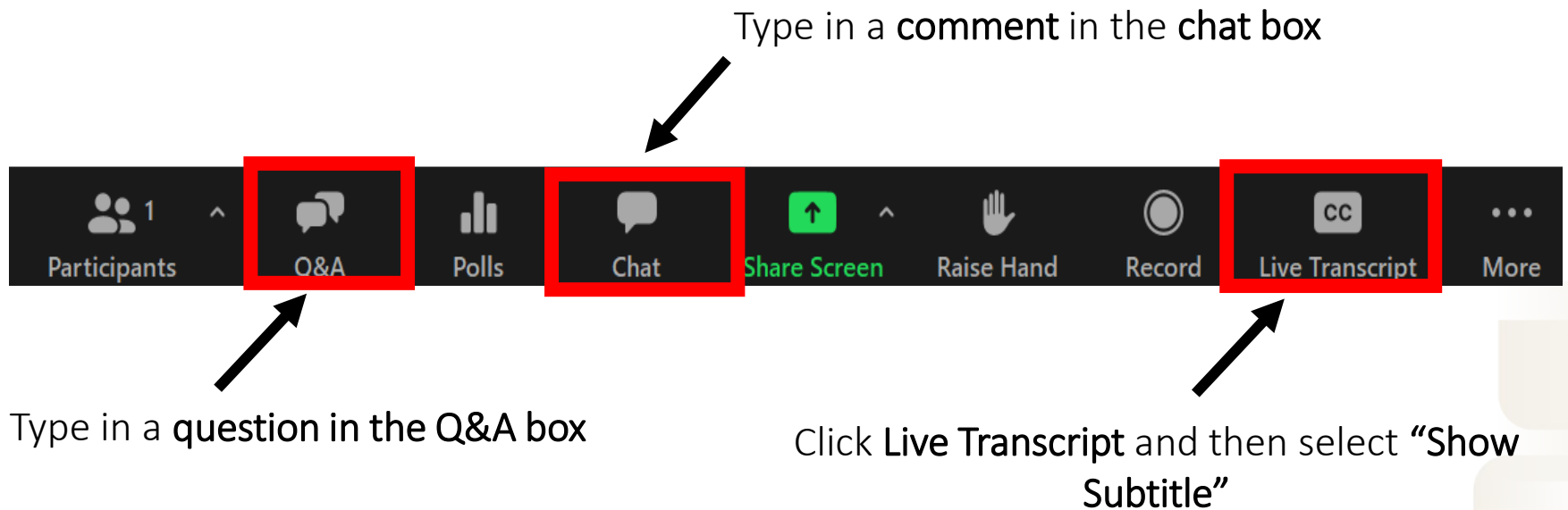


CoE-IHS Office Hour:
Breaking Down Health Literacy, Cultural
and Linguistic Barriers in Integrated Care
Settings

Thursday, March 31st, 2022
2-3pm ET

Questions, Comments & Closed Captioning



The image shows a horizontal toolbar with several icons and labels. From left to right, the items are: 'Participants' (with a person icon and '1'), 'Q&A' (with a speech bubble icon), 'Polls' (with a bar chart icon), 'Chat' (with a speech bubble icon), 'Share Screen' (with a green square and an upward arrow), 'Raise Hand' (with a hand icon), 'Record' (with a circle icon), 'Live Transcript' (with a 'CC' icon), and 'More' (with three dots). Three red boxes highlight the 'Q&A', 'Chat', and 'Live Transcript' icons. Three black arrows point from text annotations to these icons: one from 'Type in a question in the Q&A box' to the Q&A icon, one from 'Type in a comment in the chat box' to the Chat icon, and one from 'Click Live Transcript and then select "Show Subtitle"' to the Live Transcript icon.

Type in a question in the Q&A box

Type in a comment in the chat box

Click Live Transcript and then select "Show Subtitle"

Disclaimer

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Introductions

Moderator

- **Paula Zaremba**, *Project Manager*, Practice Improvement & Consulting, National Council

Panelists

- **Dr. Pierluigi Mancini**, *President*, Multicultural Development Institute
- **Dr. Edward Delgado-Romero**, *Associate & Professor*, University of Georgia
- **Ana Carina Ordaz**, *PhD Candidate*, University of Georgia



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Tools & Resources

- [Access for Everyone: A Toolkit for Addressing Health Equity & Racial Justice within Integrated Care Settings](#)
- [Social Justice Leadership Academy \(SJLA\) Workbook](#)
- [Racial Equity Tools](#)
- [Diversity, Equity & Inclusion Framework](#)
- [Racial Equity Toolkit](#)

- **Recent Office Hour Sessions:**
- [Workforce Shortages & Impact on BIPOC Providers & Staff](#) (September 2021)
- [Supporting the Wellbeing of LGBTQ+ Clients and Staff](#) (October 2021)
- [Toolkit to Advance Health Equity in Integrated Care Settings](#) (November 2021)
- [Understand Health Inequities, Health Disparities & Social Determinants of Health](#) (December 2021)
- [Resources to Advance Health Equity through Integrated Health](#) (January 2022)
- [Understanding Black & African American Experiences in Mental Health & Substance Use Services](#) (February 2022)



[Health Equity and Racial Justice Webpage](#)

National Council for Mental Wellbeing

See our page for more information on Webinars and Upcoming Events, Resources and Tools, and Training and Technical Assistance focused on Health Equity and Racial Justice

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Upcoming CoE Events:

CoE-IHS Office Hour: Addressing Workforce Challenges through Integrated Care

[Register for office hour](#) on April 7, 2-3pm ET

CoE-IHS Office Hour: April Health Equity Topic

[Register for office hour](#) on April 26, 3-4pm ET

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Thank You

Questions?

Email integration@thenationalcouncil.org

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