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HIP (Health Integration Project)

WellSpring Resources

Alton, Illinois

Jennifer Craig, Project Director

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Population(s) of Focus

Proposed Persons Served, by Health Disparity Impact Group

	Total	Year 1	Year 2	Year 3	Year 4
	800	200	200	200	200
<i>Race/Ethnicity</i>					
African American	120	30	30	30	30
American Indian/Alaskan Native	n/a	n/a	n/a	n/a	n/a
Asian	<20	<5	<5	<5	<5
White	668	167	167	167	167
Hispanic or Latino	<20	<5	<5	<5	<5
Native Hawaiian/Other Pacific Islander	unknown	unknown	unknown	unknown	unknown
Two or More Races	unknown	unknown	unknown	unknown	unknown
<i>Gender</i>					
Male	400	100	100	100	100
Female	400	100	100	100	100
Transgender	Unknown	Unknown	Unknown	Unknown	Unknown

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Implementation Practices

- WR is committed to providing an environment that affords people of all ethnic and cultural backgrounds an opportunity to achieve health and wellness. All direct clinical staff must demonstrate cultural competence through one-on-one supervision and via annual written testing. Assessing cultural and linguistic needs is an integral part of the agency's initial and comprehensive assessments. The organization has a multi-cultural diversity plan which tracks the staff, leadership, and board of directors ethnicity, and focuses on having it reflect the community served.
- WR will monitor the enrollment and progress of individuals by race, ethnicity, gender and LGBT status. In response to results, outreach and engagement efforts will be revised to address shortfalls in these areas, as they are observed.

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Implementation Practices

- Data assessment will be conducted in order to obtain participants' feedback via interview, focus groups or survey, will query for feedback on what could make program service entry more successful. Data on race, ethnicity, socioeconomic status, mental health status, and LGBT status can be used as a control variable in data analysis.
- Intake forms and the electronic care record (ECR) were reviewed and revised to collect subpopulation data. For example, WR was not asking about LGBT status prior to this project.
- To assist consumers with ACA enrollment, WR applied for and was accepted into the Whole Health Insurance Exchange Certified Application Counselor program.

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Challenges and Barriers

- The project location is a medically underserved and health professional shortage area. In a study of the community in which the project is located it ranked last for physical environment, in the last quartile for health outcomes, morbidity, health factors and health behaviors; and in the bottom half for social and economic factors, clinical care, and mortality. Below is information concerning race and gender for the project and community.

Demographic Characteristics – WellSpring Resources and Surrounding Area

	Male	Female	Caucasian	African American	Latino Unknown Other	Very Low Income	Zero to Extremely Low Income
WellSpring Resources SMI Population	41%	59%	82%	13%	5%	10%	90%
Madison County	48%	51%	88%	8%	4%	11%	12%
Alton, Illinois	48%	52%	69%	27%	2%	15%	19%

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Data & Collection Measures

- WR adheres to the HHS published final standards for data collection on race, ethnicity, sex, primary language and disability status, as required by Section 4302 of the Affordable Care Act in October 2011. This data is collected at intake and used, as appropriate, as a control variable in evaluating program outcomes. The data is self-reported, that is, the individual project participant provides the information requested on race, gender, LGBT status, etc.
- Data on participant gender and LGBT status is obtained by asking two separate questions: The first question asks the participant to report his/her gender, and the second asks them to report their LGBT status. The data collection measure for LGBT status uses the National Coalition for LGBT Health recommendation and is as follows:
 - Do you consider yourself to be one or more of the following:*
 - Straight
 - Gay or lesbian
 - Bisexual
 - Transgender
 - [Add option for respondent to name another category if feasible for the survey]

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Data & Collection Measures

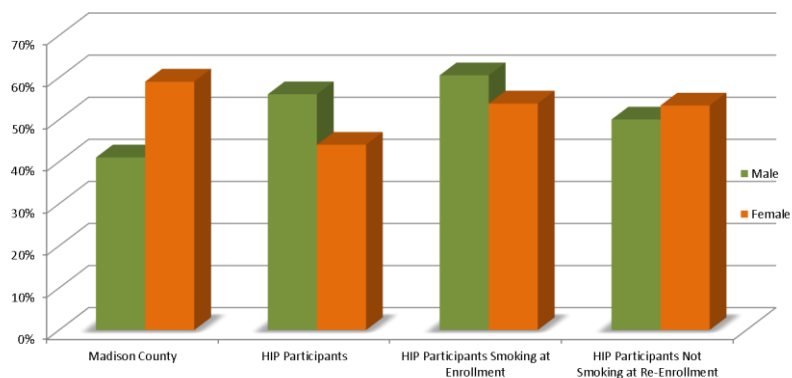
- WR is examining HIP enrollment data to identify and address disparities. Early project data includes the following:

	Male	Female
Madison County	41%	59%
HIP Project	56%	44%
Ave BMI	29.7	31.7
Ave Systolic BP	123	121
Ave Diastolic BP	80	78
% Smoking	60%	54%

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Successes to Date

WR has successfully utilized our new ECR to gather and begin data analysis. One example is below:



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Looking Ahead

Based on early data collection, WR has identified the need for focused engagement activities for women in the HIP project. Some ideas moving forward include:

- Consider offering childcare as this is an identified barrier for potential female participants
- Offer wellness activities in local HUD funded projects to increase access to low income members of the community

WR plans to utilize new LGBT data gathering to identify any disparities or special needs for this population.